



# Customer Advice Notice

**To:** SO Notice NZ Participants

**From:** The System Operator

**Sent:** 08-may-2026 17:45

**Telephone:** 0800 488 500

**Ref:** 800000116

**Email:** NMDData@transpower.co.nz

**Revision of:**

**Cause:** Planned Outage

**Outage/At:** HVDC Pole 3

**Starting:** 10-may-2026 09:00

**Ending:** 10-may-2026 13:00 Continuous

The Grid Owner advises of a Pole 3 outage to undertake proactive maintenance.

Transpower as the System Operator advises HVDC Pole 3 will be unavailable during the times above. Pole 2 will remain in service.

HVDC capacity during this outage will be:

Asset	North capacity	South capacity
HVDC Pole 2	500 MW	489 MW
HVDC Pole 3	0 MW	0 MW

Round power will be disabled during this outage, preventing HVDC reserve sharing in the reverse power direction below the monopole minimum transfer.

The System Operator business process for manual operation of the HVDC poles can be found on the Transpower website at the following link:

<https://www.transpower.co.nz/system-operator/information-industry/frequency-keeping-control-fkc-information>

A revision of this notice will be issued if there is any change to the situation above.