Customer Advice Notice

To:	SO Notice NZ Participants	**From:**	The System Operator
Sent:	13-nov-2026 11:22	**Telephone:**	0800 488 500
Ref:	800000464	**Email:**	NMData@transpower.co.nz

Revision of:

Global Microsoft issues affecting Transpower's National Coordination Centre

Transpower advises that the National Control Centre (NCC) email account **nmdata@transpower.co.nz** is impacted due to Microsoft issues currently being experienced globally.

NCC are unable to send or receive emails from/to this mailbox. For any urgent NCC queries, please call NCC directly (0800 488 500).

A revision of this notice will be issued if there is any change to the situation above.