Customer Advice Notice Revision

To:	SO Notice NZ Participants	**From:**	The System Operator
Sent:	14-Nov-2026 08:59	**Telephone:**	0800 488 500
Ref:	800000467	**Email:**	NMData@transpower.co.nz

Revision of: CAN, 800000464, 13-nov-2026 11:22, Global Microsoft issues affecting Transpower's National Coordination Centre

Global Microsoft issues affecting Transpower's National Coordination Centre

~~Transpower advises that the National Control Centre (NCC) email account nmdata@transpower.co.nz is impacted due to Microsoft issues currently being experienced globally.~~

~~NCC are unable to send or receive emails from/to this mailbox. For any urgent NCC queries, please call NCC directly (0800 488 500).~~

Email services have been restored and normal processes requiring Emails to nmdata@transpower.co.nz can be received.

A revision of this notice will be issued if there is any change to the situation above.