



## Customer Advice Notice

**To:** CAN NZ Participants  
**Sent:** 23-feb-2026 13:41  
**Ref:** 7162310297

**From:** The System Operator  
**Telephone:** 0800 488 500  
**Email:** NMData@transpower.co.nz

**Revision of:**

### ICCP and SCADA interruptions due to the planned update of Transpower's SCADA System

Next week commencing **Monday 2 March 2026**, Transpower will be upgrading critical SCADA system components to a newer version. The upgrade is scheduled to be implemented between **Monday 2 March and 4 March 2026**, with reserve days on **Thursday 5 March** and **Friday 6 March 2026**, if required. During the upgrade, there will be planned interruptions to SCADA and Inter-Control Centre Communications Protocol (ICCP) services, as detailed below.

#### **Monday 2 March 2026 - 09:00 – 16:00**

##### ***All customers relying on Transpower SCADA data or control services***

- A series of brief interruptions, each lasting up to 60 seconds, will affect all SCADA services. Customers relying on Transpower SCADA data or control services may experience short periods of disconnection.
- Requests for Transpower-facilitated non-emergency switching may be subject to delays during this time.

#### **Tuesday 3 March 2026 - 09:00 – 16:00**

##### ***Multiple-Frequency Keeper (MFK) Providers***

- Interruptions to ICCP data may occur for MFK providers. To minimise disruption, Transpower may temporarily pause regulating values for short periods as required.
- No action is required from MFK providers.

#### **Wednesday 4 March 2026 - 09:00 – 21:00**

##### ***Customers relying on SCADA data or control services, ICCP customers, and MFK providers***

- A series of brief interruptions, each lasting up to 60 seconds, will affect all SCADA services, potentially resulting in short periods of disconnection for customers relying on SCADA data or control services.
- Requests for Transpower-facilitated non-emergency switching may be subject to delays.
- A series of brief interruptions, each lasting up to 60 seconds, will also affect all ICCP services, potentially resulting in short periods of disconnection for customers relying on ICCP data.
- For MFK providers, interruptions to ICCP data may occur. Transpower will use best endeavours to minimise disruption by temporarily pausing regulating values for short periods where necessary. No action is required from MFK providers.

A revision of this notice will be issued if there is any change to the situation above.

The Project Team will use best endeavours to minimise disruption to SCADA and ICCP services for the duration of the upgrade.

For any questions or concerns regarding these planned service interruptions, please contact:

**Philip Azzato**

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**William Huggins**

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