



Customer Advice Notice

To: SO Notice NZ Participants

From: The System Operator

Sent: 19-aug-2026 14:54

Telephone: 0800 488 500

Ref: 800000321

Email: NMData@transpower.co.nz

Revision of:

Low Residual Situation

Affected dates and times:

Thursday 20 Aug 2026 07:00 - 08:30

Based on the latest NRS, the System Operator advises that **North Island** residual generation is less than 200 MW for the above times.

For affected times, participants are requested to:

- Ensure energy, wind generation, reserve offers, and load bids are accurate.
- Increase energy and reserve offers.
- Submit difference bids for controllable load (for the identified time plus 1 hour either side).
- Increase transmission offers where generation may be constrained.

Process and further requests, if situation worsens:

This CAN gives you early notice that if the situation worsens, we may have insufficient generation to meet demand and cover reserves for a contingent event. If insufficient generation and reserve offers appear in the schedules, we will send:

- A Warning notice (WRN) which will make further requests to participants to help resolve the situation. This could happen up to gate closure (1 hour ahead of real-time).
- A Grid Emergency Notice (GEN) within one hour of real-time which will make further requests to grid-connected consumers and distributors to take action to alleviate the situation.

For more information, or if you are aware of information that could impact system security, please advise the Security Coordinator on 0800 488 500.

Up to date island residual information is available on the [WITS website](#).

For further information on procedures for low residuals or subsequent insufficient energy and reserves see this link [here](#).

Media enquiries, call 021 195 8613 (please do not text)