



TRANSPOWER



Customer Advice Notice

To: CAN NZ Participants

Sent: 27-nov-2025 13:05

Ref: 6868966430

From: The System Operator

Telephone: 0800 488 500

Email: NMData@transpower.co.nz

Revision of:

Market Scheduling Issues

System Operator advises we have been experiencing unexpected scheduling results that impacted the 12:00 NRSS and PRSS schedules, as well as some RTD schedules in the 12:00 Trading Period.

We are currently investigating the cause. If participants receive an unexpected dispatch or schedule result, please contact the Security Coordinator on 0800 488500.

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A revision of this notice will be issued if there is any change to the situation above.