



## **Customer Advice Notice** Revision

To: CAN NZ Participants From: The System Operator

**Sent:** 27-nov-2025 14:00 **Telephone:** 0800 488 500

**Ref:** 6869135207 **Email:** NMData@transpower.co.nz

Revision of: CAN, 6868966430, 27-nov-2025 13:05, Market Scheduling Issues

## Market Scheduling Issues

System Operator advises that NRSS and RTD schedules have returned to normal and are continuing to monitor production schedules.

If any unexpected schedule results are received then please contact the system operator through normal channels.

System Operator advises we have been experiencing unexpected scheduling results that impacted the 12:00 NRSS and PRSS schedules, as well as some RTD schedules in the 12:00 Trading Period.

We are currently investigating the cause. If participants receive an unexpected dispatch or schedule result, please contact the Security Coordinator on 0800 488500.

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