



Customer Advice Notice

To: SO Notice NZ Participants

From: The System Operator

Sent: 15-may-2026 14:08

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Revision of:

New Demand Allocation Tool

Transpower's new Demand Allocation Tool (DAT) is now live, allowing equitable calculation of demand management requirements in shortfall situations.

With DAT, Transpower will no longer be using historic average and peak load data, instead calculating load limits using **load forecast** and **difference bids** for conforming load and **load bids** for non-conforming loads. This will achieve more equitable demand management.

In a shortfall situation, load limits will be published to each connected party's page on the Wholesale Information and Trading System (WITS), a platform managed by NZX. The Transpower Control Rooms will continue to communicate with EDBs and Direct Connects during a grid emergency, using the same notices and verbal communications channels as have been used prior to now.

All EDBs and Direct-Connected Demand Participants should by now have their WITS access in place. If not, please contact wits@nzx.com urgently, to submit your request for a trader account. Please also be sure to keep login details at hand.

A revision of this notice will be issued if there is any change to the situation above.