



# Customer Advice Notice

**To:** CAN NZ Participants  
**Sent:** 25-apr-2026 08:49  
**Ref:** 7375588034

**From:** The System Operator  
**Telephone:** 0800 488 500  
**Email:** NMDData@transpower.co.nz

**Revision of:**

**Cause:** Planned Outage  
**Outage/At:** HVDC Pole 2  
**Starting:** 26-apr-2026 08:00  
**Ending:** 26-apr-2026 18:30 Continuous

The Grid Owner advises of the below HVDC outage to replace line insulators damaged by recent weather events.

Transpower as System Operator advises HVDC Pole 2 will be unavailable during the above times. Pole 3 will remain in service.

HVDC capacity during this outage will be:

| Asset       | North capacity | South capacity |
|-------------|----------------|----------------|
| HVDC Pole 2 | 0 MW           | 0 MW           |
| HVDC Pole 3 | 780 MW         | 780 MW         |

Round power will be disabled during this outage, preventing HVDC reserve sharing in the reverse power direction below the monopole minimum transfer.

The System Operator business process for manual operation of the HVDC poles can be found on Transpower website at the following link:

<https://www.transpower.co.nz/system-operator/information-industry/frequency-keeping-control-fkc-information>

A revision of this notice will be issued if there is any change to the situation above.