



# Customer Advice Notice

# Revision

**To:** CAN NZ Participants  
**Sent:** 27-apr-2026 15:48  
**Ref:** 7383542720

**From:** The System Operator  
**Telephone:** 0800 488 500  
**Email:** NMDData@transpower.co.nz

Revision of: **CAN, 7375588037, 25-apr-2026 08:57, Planned Outage**

**Cause:** Planned Outage  
**Outage/At:** HVDC Pole 3  
**Starting:** ~~27-apr-2026 07:00~~ 27-apr-2026 07:00  
**Ending:** ~~27-apr-2026 17:30~~ 27-apr-2026 16:00 Continuous

The Grid Owner advises of the below HVDC outage to replace line insulators damaged by recent weather events. Transpower as the System Operator advises HVDC Pole 3 will be unavailable during the above times. Pole 2 will remain in service.

HVDC capacity during this outage will be:

Asset	North capacity	South capacity
HVDC Pole 2	500 MW	489 MW
HVDC Pole 3	0 MW	0 MW

Round power will be disabled during this outage, preventing HVDC reserve sharing in the reverse power direction below the monopole minimum transfer.

The System Operator business process for manual operation of the HVDC poles can be found on Transpower website at the following link:

<https://www.transpower.co.nz/system-operator/information-industry/frequency-keeping-control-fkc-information>

A revision of this notice will be issued if there is any change to the situation above.