



# Customer Advice Notice

**To:** SO Notice NZ Participants

**From:** The System Operator

**Sent:** 12-jun-2026 03:27

**Telephone:** 0800 488 500

**Ref:** 800000174

**Email:** NMData@transpower.co.nz

**Revision of:**

**Cause:** Planned Outage

**Outage/At:** HVDC Pole 3

**Starting:** 14-jun-2026 05:30

**Ending:** 14-jun-2026 18:30 Continuous

Transpower as the System Operator advises HVDC Pole 3 will be unavailable during the above times. Pole 2 will remain in service.

HVDC capacity during this outage will be:

Asset	North capacity	South capacity
HVDC Pole 2	500 MW	489 MW
HVDC Pole 3	0 MW	0 MW

Round power will be disabled during this outage, preventing HVDC reserve sharing in the reverse power direction below the monopole minimum transfer.

Frequency Keeping Control (FKC) will be disabled for trading periods in which the scheduled HVDC transfer is close to the monopole minimum. No SIR sharing is modelled when FKC is disabled.

The system operator business process for disabling and enabling FKC during HVDC monopole operation is described on the Transpower website at the following link:

<https://www.transpower.co.nz/system-operator/information-industry/frequency-keeping-control-fkc-information>

A revision of this notice will be issued if there is any change to the situation above.