

TRANSPOWER



Customer Advice Notice

To: CAN NZ Participants

Sent: 24-oct-2025 13:27

Ref: 6760751444

From: The System Operator

Telephone: 0800 488 500

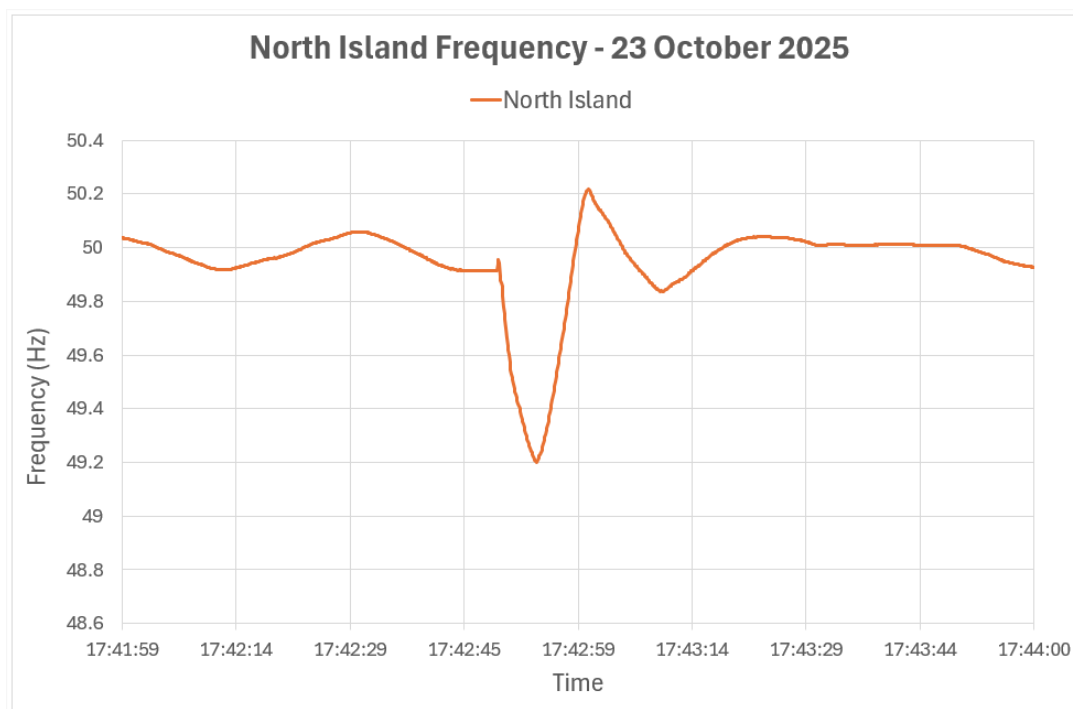
Email: NMDData@transpower.co.nz

Revision of:

Under-Frequency Event Confirmation

The system operator wishes to advise market participants of an under-frequency event which occurred in the North Island on 23 October 2025.

Event ID	4636
Affected Islands:	North Island
North Island Minimum Frequency:	49.20 Hz
Time (start of UFE):	17:42:53
Time (of min. frequency):	17:42:54



The System Operator is investigating the cause of the following under-frequency event in accordance with Part 8, clause 8.60 (1) of the Electricity Industry Participation Code 2010. Ancillary Services Agents who were dispatched to provide instantaneous reserves at the time of the event should be prepared to provide information to the System Operator within 5 Business Days of receiving a request for information in accordance with clause 8.60(4) of the Electricity Industry Participation Code 2010.

Market Operations

Transpower NZ Ltd

P.O. Box 1021,

Wellington 6140,

New Zealand

Telephone: 04 590 7470

market.operations@transpower.co.nz

A revision of this notice will be issued if there is any change to the situation above.

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