



TRANSPOWER



Customer Advice Notice

To: SO Notice NZ Participants

From: The System Operator

Sent: 25-aug-2026 13:24

Telephone: 0800 488 500

Ref: 800000339

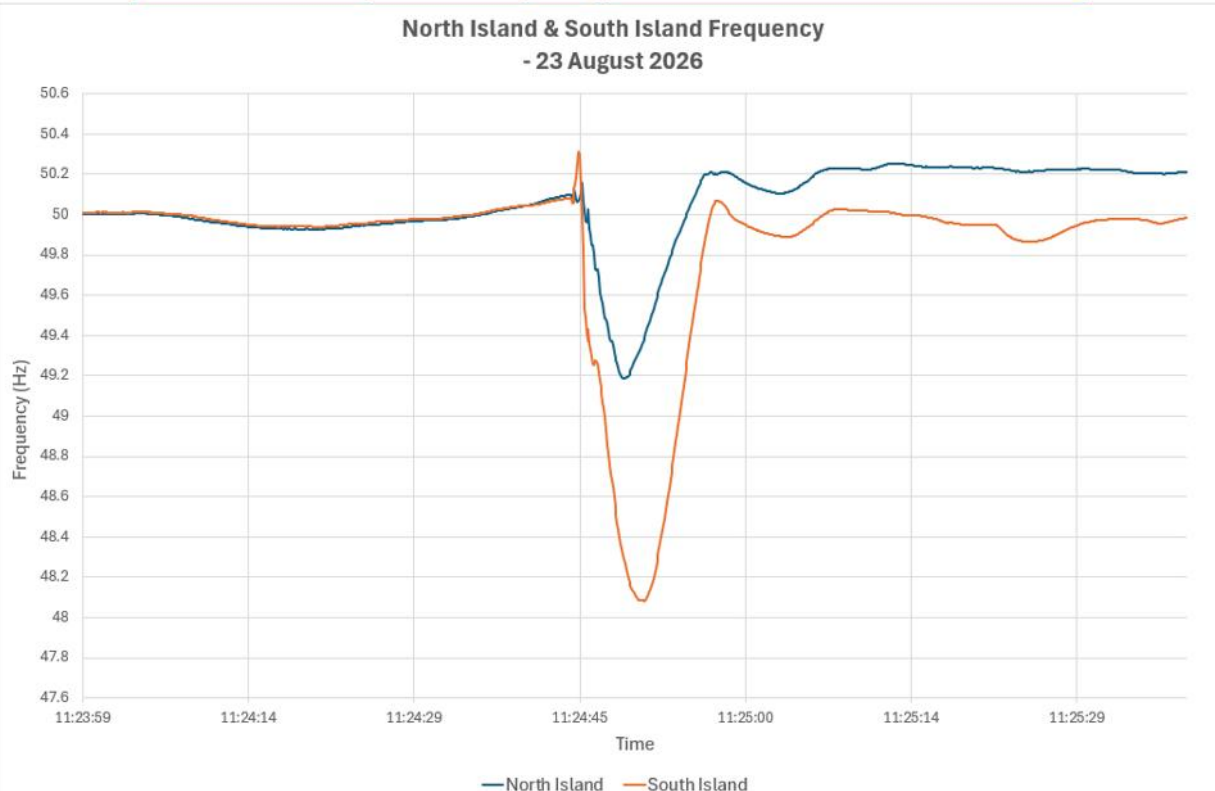
Email: NMData@transpower.co.nz

Revision of:

Under-Frequency Event Confirmation

The system operator wishes to advise market participants of an under-frequency event which occurred in the North and South Islands on 23 August 2026.

Event ID	4782
Affected Islands:	North Island and South Island
North Island Minimum Frequency:	49.18 Hz
South Island Minimum Frequency:	48.08 Hz
Time (start of UFE):	11:24:46
Time (of min. frequency):	11:24:50



The System Operator is investigating the cause of the following under-frequency event in accordance with Part 8, clause 8.60 (1) of the Electricity Industry Participation Code 2010. Ancillary Services Agents who were dispatched to provide instantaneous reserves at the time of the event should be prepared to provide information to the System Operator within 5 Business Days of receiving a request for information in accordance with clause 8.60(4) of the Electricity Industry Participation Code 2010.

A revision of this notice will be issued if there is any change to the situation above.

Market Operations

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