



TRANSPOWER



Customer Advice Notice

To: CAN NZ Participants

Sent: 16-sep-2025 15:26

Ref: 6645907073

From: The System Operator

Telephone: 0800 488 500

Email: NMData@transpower.co.nz

Revision of:

Cause: Unplanned Outage

Outage/At: HVDC Pole 2

Starting: 16-sep-2025 15:25

Ending: 16-sep-2025 16:30 Continuous

Transpower as System Operator advises HVDC Pole 2 will be unavailable during the above times. Pole 3 will remain in service.

HVDC capacity during this outage will be:

Asset	North capacity	South capacity
HVDC Pole 2	0 MW	0 MW
HVDC Pole 3	780 MW	780 MW

Round power will be disabled during this outage, preventing HVDC reserve sharing in the reverse power direction below the monopole minimum transfer.

Frequency Keeping Control (FKC) will be disabled for trading periods in which the scheduled HVDC transfer is close to the monopole minimum. No SIR sharing is modelled when FKC is disabled.

The System Operator business process for disabling and enabling FKC during HVDC monopole operation is described on the Transpower website at the following link:

<https://www.transpower.co.nz/system-operator/information-industry/frequency-keeping-control-fkc-information>

No CAN will be issued updating the status of FKC for the duration of the work.

A revision of this notice will be issued if there is any change to the situation above.