



TRANSPOWER



Customer Advice Notice

To: CAN NZ Participants

Sent: 23-oct-2025 09:31

Ref: 6757275103

From: The System Operator

Telephone: 0800 488 500

Email: NMData@transpower.co.nz

Revision of:

Cause: Unplanned Outage

Outage/At: HVDC Pole 2

Starting: 23-oct-2025 09:24

Ending: 23-oct-2025 18:00 Continuous

Transpower as System Operator advises HVDC Pole 2 will be unavailable during the above times. Pole 3 will remain in service.

HVDC capacity during this outage will be:

Asset	North capacity	South capacity
HVDC Pole 2	0 MW	0 MW
HVDC Pole 3	780 MW	780 MW

Round power will be disabled during this outage, preventing HVDC reserve sharing in the reverse power direction below the monopole minimum transfer.

The System Operator business process for manual operation of the HVDC poles can be found on Transpower website at the following link:

<https://www.transpower.co.nz/system-operator/information-industry/frequency-keeping-control-fkc-information>

A revision of this notice will be issued if there is any change to the situation above.