



Customer Advice Notice

To: CAN NZ Participants

Sent: 21-apr-2026 11:58

Ref: 7361339884

From: The System Operator

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Email: NMDData@transpower.co.nz

Revision of:

Cause: Unplanned Outage

Outage/At: HVDC Pole 3

Starting: 21-apr-2026 11:52

Ending: 21-apr-2026 14:00 Continuous

Transpower as the System Operator advises HVDC Pole 3 will be unavailable during the above times. Pole 2 will remain in service.

HVDC capacity during this outage will be:

Asset	North capacity	South capacity
HVDC Pole 2	500 MW	489 MW
HVDC Pole 3	0 MW	0 MW

Round power will be disabled during this outage, preventing HVDC reserve sharing in the reverse power direction below the monopole minimum transfer.

The System Operator business process for manual operation of the HVDC poles can be found on Transpower website at the following link:

<https://www.transpower.co.nz/system-operator/information-industry/frequency-keeping-control-fkc-information>