



Customer Advice Notice

Revision

To: CAN NZ Participants
Sent: 21-apr-2026 12:32
Ref: 7361556310

From: The System Operator
Telephone: 0800 488 500
Email: NMData@transpower.co.nz

Revision of: **CAN, 7361339884, 21-apr-2026 11:58, Unplanned Outage**

Cause: Unplanned Outage
Outage/At: HVDC Pole 3
Starting: ~~21-apr-2026 11:52~~ 21-apr-2026 11:52
Ending: ~~21-apr-2026 14:00~~ 21-apr-2026 13:00 Continuous

Transpower as the System Operator advises HVDC Pole 3 will be unavailable during the above times. Pole 2 will remain in service.

HVDC capacity during this outage will be:

Asset	North capacity	South capacity
HVDC Pole 2	500 MW	489 MW
HVDC Pole 3	0 MW	0 MW

Round power will be disabled during this outage, preventing HVDC reserve sharing in the reverse power direction below the monopole minimum transfer.

The System Operator business process for manual operation of the HVDC poles can be found on Transpower website at the following link:

<https://www.transpower.co.nz/system-operator/information-industry/frequency-keeping-control-fkc-information>

A revision of this notice will be issued if there is any change to the situation above.